



2025 CAO ANNUAL CONFERENCE

STAFF PROGRAM

6 Hours CPC Certified Courses



Saturday, September 27, 2025

8:50 AM to 4:40 PM

(Opening Night Reception - Friday, September 27th)



Mohegan Sun Resort Casino

1 Mohegan Sun Blvd.

Uncasville, CT 06382

For registration, lodging & more visit:

www.cteyes.org/conference



SPEAKER

**Dianna Graves,
COMT, BS ED**

Cottage Grove, MN

STAFF PROGRAM SCHEDULE | CAO 2025

SPEAKER: DIANNA GRAVES, COMT, BS ED

Friday, September 26, 2025

7:00 pm – 9:00 pm

Opening Night Reception

Join us for cocktails, delicious food stations, and Gift Card Raffle FREE with Registration!

Saturday, September 27, 2025 – 6 Hours

7:00 am – 8:50 am – Registration & Breakfast

8:50 am - 9:40 am

Which is Worse?! (1 Hour)

Patients arrive at the Doctor's office with a number of eye concerns – and one question: "Which is Worse?" In order to perform the appropriate exam for the doctor, the technician needs to have a working knowledge of these diseases, so we can ask the right questions and perform the right exam. We will discuss the anatomical differences between a number Fuch's vs Bullous Keratopathy and OHTN vs POAG. We will discuss the complaints the patient may present with as well as the correct exam to provide for the doctor to do their examination of the patient.

9:40 am - 10:10 am - Break & Exhibits

10:10 am - 11:50 pm

Buzz Words (1 Hour)

When patients calls, or walks, into the clinic with an eye problem, there are certain phrases, or descriptions, they use that cause us to determine that a patient should be seen sooner than later: "buzz words". So....what are some of the common buzz words or phrases and when should we schedule these appointments to ensure they are seen in the appropriate time frame for their complaint?

Basic Anatomy of the Eye (1 Hour)

This course will review the anatomy of the eye from the cornea all the way to the optic nerve. We will also discuss various eye diseases/syndromes that can affect each area as well as certain medical diseases that affect these areas of the eye.

11:50 - 12:10 pm - CAO Election of Officers

12:10 pm - 1:40 pm - Lunch & Exhibits

1:40 pm - 3:20 pm

Performing Thorough & Reliable Visual Fields (1 Hour)

It is not enough to be able to "do" a visual field – you must be able to do thorough, consistent and reliable visual fields. We will discuss: parameters of a visual field, the settings of the HVF (blind spot monitor, spot size, how to adjust and use the appropriate correction) as well as discuss False Positives and False Negatives, Grey Scale and the different types of HVF available (24-2, Sita, Sita Fast). We also will discuss the Prechiasm, Chiasm and Postchiasm and how to "anticipate" what visual field defects we may see when performing visual fields. Understanding the "parts" of the visual fields will ensure that our fields are reliable for the doctor's exam and the patient's care!

"Why Do You Ask?" (1 Hour)

Any Medical Staff doing patient intake History taking is probably one of the most important "skills" – and hardest – that we perform as technical staff. Asking the right question should lead you to the right answer – which is: what do I do for this patient ?! Sad to say... it is also an area that techs tend to skim over during the exam. Refocusing on the importance of histories will lead you to the answers your doctor needs.

3:20 pm - 3:50 pm - Break & Exhibits

3:50 pm - 4:40 pm

Technicians and the Anatomy of Glaucoma (1 Hour)

Glaucoma is one of the leading causes of blindness in the world – yet is one of the most misunderstood diseases your doctor deals with. Understanding the anatomical dynamics of this disease is difficult due to the "perceptions" we, as well as our patients have, regarding ideal IOP readings, VF results and corneal thickness evaluations ! What do the numbers "mean" to your doctor ?

5:30 pm – 6:30 pm

Saturday Night Exhibit Hall Cocktail Reception

Cocktails & light Hors D'oeuvres *FREE* with Registration!



REGISTRATION

ONLINE: WWW.CTEYES.ORG
FAX: 860-529-4411
EMAIL: INFO@CTEYES.ORG

Optometrist's Name: _____

Optometrist's Office Name: _____

Mailing Address: _____

City: _____ State: _____ Zip Code: _____

Phone: _____ OD Email: _____

Emergency Contact (Name & Phone): _____

Dietary Restrictions/Allergies: _____

NUMBER OF STAFF ATTENDING:

_____ X \$165.00 (CAO Member Staff)

_____ X \$215.00 (Non-CAO Member Staff)

Staff (1)

First & Last Name: _____ Email (1): _____

Staff (2)

First & Last Name: _____ Email (2): _____

Staff (3)

First & Last Name: _____ Email (3): _____

Staff (4)





First & Last Name: _____ Email (4): _____

Staff (5)

First & Last Name: _____ Email (5): _____

Please note: If you have additional staff, please email: info@cteyes.org to register. Spots are not limited per office, as space applies.

PAYMENT INFORMATION:

Total Payment: _____ Please complete below    
or enclose check made out to: CAO

Credit Card #: _____ Exp. Date: _____ CVV2 Code: _____

Name on Card: _____ Signature: _____

Billing Address: _____

City: _____ State: _____ Zip Code: _____

Please note:

The CAO will adhere to all applicable state public health guidelines in effect at the time of the conference to ensure a safe and responsible gathering. Please note that course content and instructors are subject to change without prior notice. Every effort will be made to inform attendees of any updates as they arise. If you require any special accommodations to participate fully in this conference, please contact us at 860-529-1900. The CAO is committed to full compliance with the Americans with Disabilities Act (ADA) and all related regulations.

Registration Cancellation Policy:

Requests for cancellation must be submitted in writing and received by September 22, 2025, to be eligible for a refund, less a \$50 administrative processing fee. After this date, no refunds will be issued for cancellations. Participant substitutions are permitted. Please note that no refunds will be granted for no-shows.